

The AI-supported software for modern client admissions and occupancy management

When admissions and occupancy management becomes a burden

Care providers are confronted with a multitude of tasks every day during the admission process: recording and managing requests, maintaining waiting lists, creating care plans, preparing contracts and offers, and at the same time optimally managing occupancy. However, analog processes and a lack of transparency make planning difficult – especially when there are multiple locations. In addition, the length of stay is decreasing and the number of people in need of care is increasing. This puts more pressure on care staff to ensure reliable and time-efficient capacity utilization. The result: more administrative work, greater time pressure for care staff, and complicated capacity management.

The solution: myneva.caremates

myneva.caremates is the AI-supported solution for modern admissions and occupancy management. Whether by phone, email, or online: 100 % of all requests are recorded centrally. Digital forms, intelligent waiting lists, integrated appointment and task management, and automated workflows ensure smooth coordination and optimal utilization.

Key benefits

Less administration, more time for care

100 % of all requests – whether by phone, email, or online – are consolidated in a central dashboard. Digital forms, automated workflows, and AI-supported suggestions for care history and action plans accelerate admission processes by up to 80 %. Administrative work is reduced, and care staff gain valuable time for providing care.

Transparency and planning reliability

All capacities and occupancy rates can be viewed in real time – even across multiple locations. This enables informed decisions, optimal utilization, and supports growth across multiple facilities.

Easy to start, fast to benefit

myneva.caremates is not a mammoth project but can be up and running in no time. Intuitive use and minimal training requirements make it easy to get started – whether in a pilot project or in a comprehensive rollout for complex providers.



Key features



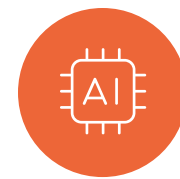
Centralized request management

All requests are consolidated in one dashboard and can be processed consistently.



Intelligent waiting list management

Only active requests remain visible – for efficient management and better utilization.



AI-supported document processing

Automatic extraction of emails, PDFs, and faxes – including suggestions for care anamnesis (SIS) and care plans.



Real-time occupancy management

Capacities are visible at all times, across locations, with current status and the option for pre-reservations.



Configurable workflows

Processes, tasks, and communication can be automated and individually tailored.



Customized admission forms

Digital forms can be designed flexibly, embedded online, or sent via email.



Task & appointment management

Appointments can be scheduled, tasks assigned, reminders set, and all seamlessly integrated with Outlook.



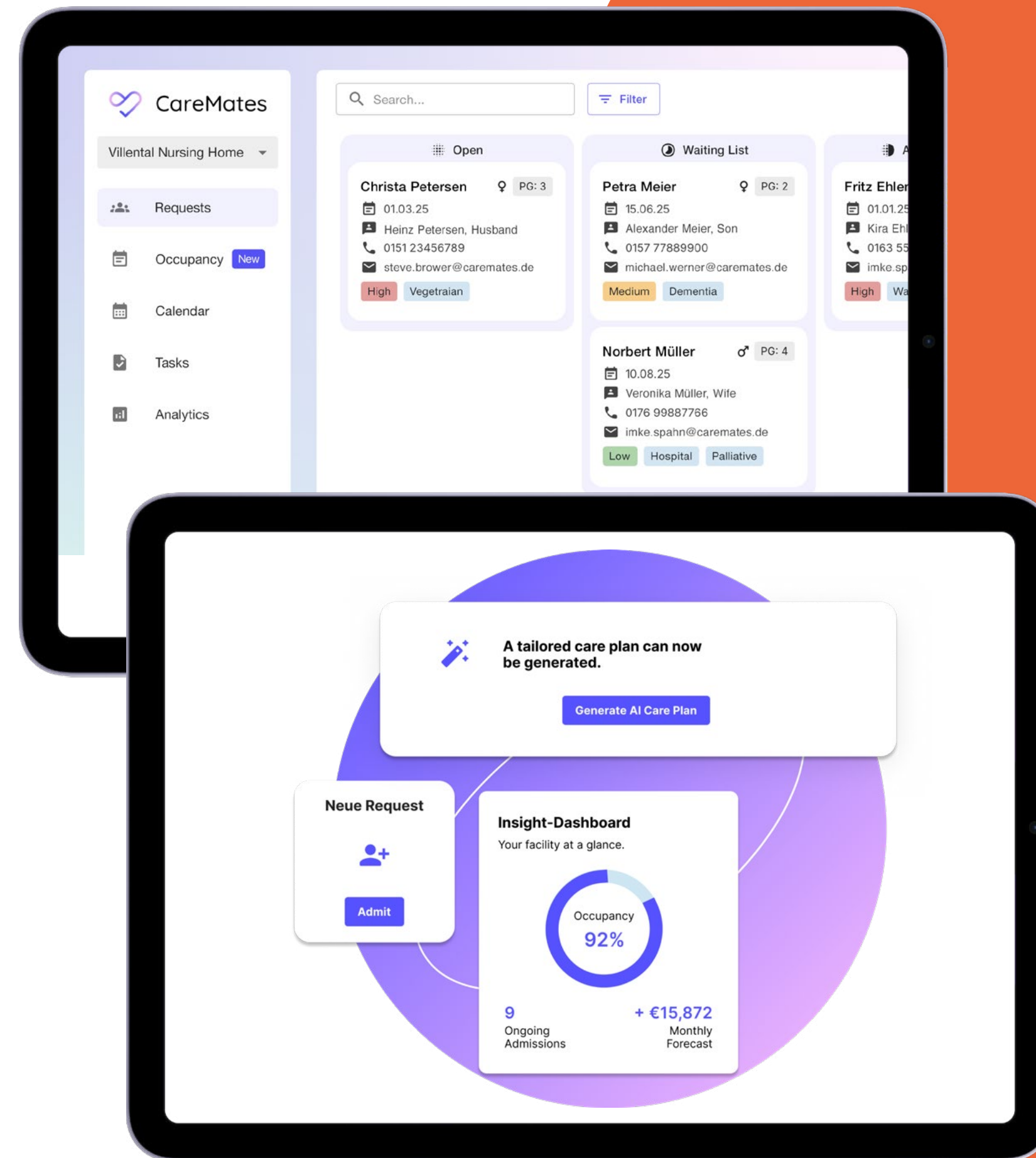
Comment function & notifications

Better team coordination and less communication overhead.



Analytics

Clear key figures and analyses for data-driven decisions.



How can myneva.caremates help your organization?

1. More time for care

Up to 80 % less time spent on admission processes means more time for direct support.

2. Optimal utilization

Transparent data and real-time insights enable informed planning and stable occupancy.

3. Stronger collaboration

Tasks, workflows, and notifications make coordination easier and create clarity within the team.

4. Easy implementation

User-friendly, quickly deployed, and highly configurable – even for complex organizations.

[Learn more](#)



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